**Janno R. Santiago**

Web Applications Developer

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QA / Web Applications Developer at **EVERLOUNGE INC**.

Nov 2021 – Jan 2025 (3years 2 months)

Performed quality assurance for email content and automations as well as website health checking and

version monitoring. As a Web Applications Developer, implemented multiple improvements to the

company's proprietary CRM system.

* QA for email contents and automations
* Python website health checking and version monitoring
* Applications development and API integrations
* Reports generation
* Telegram message blasting

Software Engineer at **C&E Publishing, Inc**

Jun 2015 - Oct 2021 (6 years 5 months)

Actively involved in all phases of the software development life cycle for the company's in-house HRIS / timekeeping, sales projection application, order queueing application among other projects

* HRIS / Timekeeping system
* Sales Projection and Analytics
* E-Commerce Order Queueing system
* Provide integrations for legacy software

Software Engineer at **Westpoint Interdata Group Inc.**

May 2013 - Jun 2015 (2 years 2 months)

Created a web application, reports, and dashboards used by the QAs and administrators to continuously monitor agent calls and to generate leads summary and analytics for a lead-generation company.

* QA and administrator dashboards
* Call reports and analysis generation
* Database backup and maintenance

Web Applications Developer (Freelance) at **Keytiger**

Mar 2014 - Jun 2014 (4 months)

* Reports and analytics
* Third-party integration for the e-commerce platform
* Database backup and maintenance

Web Applications Developer at **Global Innov8ion Inc**

Feb 2011 - May 2013 (2 years 4 months)

Developed the company's websites and internal applications to track and enhance agent productivity.

* In charge with the creation and maintenance of the company’s websites and the development of new applications for report generation.
* Handled data mining tasks from the site / visitor statistics gathered
* Integrated Facebook and Google Map APIs with the company’s websites
* Integrated geolocation to identify the density of visitors from an area (Google Map)

Software Instructor at **Access Computer College**

Jun 2009 - Oct 2011 (2 years 5 months)

Led the development of the school’s new student information system and played a key role in creating an

application that generates summaries and reports from bubble sheet data using an Optical Mark

Recognition (OMR) device.

* Played a key role in creating an application that generates summaries and reports from bubble sheet data

Skills PHP, MySQL / MSSQL Database, HTML Programming / CSS, Visual Basic, Excel VBA, jQuery, AJAX, Microsoft Excel, Laravel, Python

Languages English, Filipino

Education Bachelor of Computer Science from Access Computer College