**Janno R. Santiago**

Web Applications Developer

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Skills **PHP, MySQL / MSSQL, HTML Programming / CSS, Visual Basic, Excel VBA, jQuery, AJAX, Microsoft Excel, Laravel, Python**

Web Applications Developer at **EVERLOUNGE INC**.

Nov 2021 – Jan 2025 (3years 2 months)

Performed quality assurance for email content and automations as well as website health checking and

version monitoring. As a Web Applications Developer, implemented multiple improvements to the

company's proprietary CRM system.

* QA for email contents and automations

Conducted thorough quality assurance for email campaigns and automation workflows, ensuring accuracy in content, functionality, and audience targeting. Identified and resolved issues to improve deliverability and user engagement.

* Python website health checking and version monitoring

Developed Python-based tools to monitor website performance and uptime.

* Applications development and API integrations

Designed and implemented custom applications and API integrations, enhancing functionality and streamlining business operations.

* Reports generation and visualization

Automated the generation of detailed reports by consolidating data from multiple sources. Implemented user-friendly templates and visualization tools for clear and actionable insights.

* Telegram message blasting

Created a Telegram message blasting system for high-volume communication. Optimized message templates, scheduling, and audience segmentation to maximize reach and effectiveness.

Software Engineer at **C&E Publishing, Inc**

Jun 2015 - Oct 2021 (6 years 5 months)

Actively involved in all phases of the software development life cycle for the company's in-house HRIS / timekeeping, sales projection application, order queueing application among other projects

* HRIS / Timekeeping system

Developed and maintained a Human Resource Information System (HRIS) and timekeeping system, ensuring accurate employee attendance tracking. Streamlined workflows, enhanced user interfaces, and implemented real-time reporting features.

* Sales Projection and Analytics

Designed a sales projection and analytics platform to enable data-driven decision-making. Integrated predictive modeling, dashboard visualizations, resulting in improved sales forecasting accuracy and strategic planning.

* E-Commerce Order Queueing system

Built a robust order queueing system for an e-commerce platform, optimizing order processing and fulfillment workflows ensuring seamless handling of high-volume transactions.

* Provide integrations for legacy software

Software Engineer at **Westpoint Interdata Group Inc.**

May 2013 - Jun 2015 (2 years 2 months)

Created a web application, reports, and dashboards used by the QAs and administrators to continuously monitor agent calls and to generate leads summary and analytics for a lead-generation company.

* QA and administrator dashboards
* Call reports and analysis generation
* Database backup and maintenance

Web Applications Developer at **Global Innov8ion Inc**

Feb 2011 - May 2013 (2 years 4 months)

Developed the company's websites and internal applications to track and enhance agent productivity.

* In charge with the creation and maintenance of the company’s websites and the development of new applications for report generation.
* Handled data mining tasks from the site / visitor statistics gathered
* Integrated Facebook and Google Map APIs with the company’s websites
* Integrated geolocation to identify the density of visitors from an area (Google Map)

Software Instructor at **Access Computer College**

Jun 2009 - Oct 2011 (2 years 5 months)

Led the development of the school’s new student information system and played a key role in creating an

application that generates summaries and reports from bubble sheet data using an Optical Mark

Recognition (OMR) device.

* Played a key role in creating an application that generates summaries and reports from bubble sheet data

Languages English, Filipino

Education B.S. in Computer Science from Access Computer College